

August 2024

85 Minamiyamada-cho, Kusatsu City,
Shiga Prefecture, Japan

Canon Machinery Inc.
FA Solution Headquarters

Important Notice : Discontinued Parts for Maintenance Service

Dear Customer,

We would like to take this opportunity to thank you for your continued support.
We inform you of the discontinuation of our maintenance service.

We have been responding to inquiries from our customers regarding the following equipment, but we have received notification from the manufacturer of the discontinuation of maintenance service for the parts as below.

In this regard, we would appreciate it if you could place a final order for the parts and related repair.

Applicable devices BESTEM-D01, D01R, D01Np, D02, D03, D03Hp (*), CPS-6800N

(*)Applicable devices of D03Hp are only for the serial# below.

DBS0148~DBS0316, 0359/0369/0370/0371/0372/0373/0374/0393/0394

Applicable parts TOSHIBA HDD 2.5" / MQ01ABF032

Please refer to the attached table for the applicable parts.

Final order receipt date: Nov 29, 2024

We will continue to communicate with our customers regarding this matter.

Sincerely yours