

To our valued customers,

July 2020
Canon Machinery Inc.
Semicon System Business Headquarters

Announcement on the Sale Discontinuation

«Target model : Solder Joint Die Bonder BESTEM-D03Hp»

Dear Sirs/Madam, thank you for your unwavering support.

We, Canon Machinery Inc. , would like to express our deepest gratitude for the patronage of our products.

The company have begun the promotion and sales of the new “Solder Bonding Die Bonder BESTEM-D340” starting January 2020 as a device that constantly meets the high quality requirements of automobile standards and one that further realizes improvement of customer productivity. With the introduction of this new model, we would like to announce the cessation of accepting new orders for the old model “BESTEM-D03Hp” effective end of June 2021.

Although new orders will no longer be accepted, the warranty period for the supply of maintenance parts remains in principle “7 years after delivery”. Adhering to this basic policy, we will continue to supply parts and provide repairs for BESTEM-D03Hp. However, due to unavoidable circumstances in certain instances, we may not be able to provide support, all of which may occur earlier than the stated warranty period. As such, we humbly request for your kind understanding.

We hereby express our appreciation for your continued support for our products.

Best regards.

— Note —

■Target model BESTEM-D03Hp

■Deadline for the acceptance of new orders End of June 2021

【Contact information】

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